

# Gemini 60 Trouble shooting Guide

## Warning

You must use the correct power adaptor with this unit (RD60).

Following are the correct power adaptor units:

- Roberts PU21
- Roberts PU21A
- Roberts PU21B
- Roberts PU34B

Guarantee does not cover incorrect use of power adaptor.

Important Note: For any unusual problem ‘System reset’ your radio (see page 19 of Instruction book). . An electronic copy of the latest Troubleshooting Guide can be obtained by requesting at [a.g@robertsts.com](mailto:a.g@robertsts.com) email address. Please note: If you live in a basement flat, or your building is steel-framed or reinforced concrete or silver foiled insulation, or if the topography of where you live means you get poor FM or mobile phone service, your DAB coverage may be affected.

Symptoms	Cause/cure
1. Radio cuts out. Try this link <a href="http://www.ukdigitalradio.com/advice/toptips/">http://www.ukdigitalradio.com/advice/toptips/</a>	<ul style="list-style-type: none"><li>• Make sure the aerial is fully extended. Reposition the radio/aerial to get maximum signal strength (see page 7, d. Signal strength).</li><li>• Check the digital radio (DAB) coverage in your area using the link – <a href="http://www.ukdigitalradio.com/coverage/search/default.asp">www.ukdigitalradio.com/coverage/search/default.asp</a> -and your postcode.</li><li>• Check the batteries and replace if needed.</li><li>• The type of building and surroundings can seriously affect the DAB reception. Sizeable concrete and metal work in the building (e.g. Block of flats, shopping centre, near or under a bridge, thermal insulation with aluminium foil) can considerably reduce the signal strength. Under these circumstances, an outdoor aerial is required for optimum reception.</li></ul>
2. On/Off buttons work intermittently. Or On/Off button not latching.	<ul style="list-style-type: none"><li>• All functions associated with buttons are controlled by the microprocessor. It may take a second or two to respond to the buttons.</li><li>• In this model, On/Off button is a non-latching type, simply press and release and wait for few seconds for radio to switch ON or OFF.</li></ul>

<p>3. When tuning control is turned only one or very few stations are showing on the bottom line.</p>	<ul style="list-style-type: none"> <li>• Make sure ♥ symbol is <b>not</b> showing at top right corner. If showing then press and release 'Preset' button. See page 15.</li> </ul>
<p>3. Cannot receive BBC Sports Extra, display shows "Not Available".</p>	<ul style="list-style-type: none"> <li>• This radio station is not transmitting all the time. Transmitting details can be found using following links.</li> </ul> <p><a href="http://www.bbc.co.uk/fivelive/sportsextra/schedule.shtml">http://www.bbc.co.uk/fivelive/sportsextra/schedule.shtml</a></p> <p><a href="http://www.bbc.co.uk/fivelive/listings/day.shtml?day=today">http://www.bbc.co.uk/fivelive/listings/day.shtml?day=today</a></p>
<p>4. Intermittent malfunction.</p>	<ul style="list-style-type: none"> <li>• Try reset. See page 15 of operating manual.</li> </ul>
<p>5. Loss of sound, motor boating noises, display flickering, display filled with black boxes or switching off.</p>	<ul style="list-style-type: none"> <li>• These are typical symptoms of low batteries. Replace batteries.</li> <li>• Use only ALKALINE batteries (Alkaline must be written on the batteries). Do NOT use rechargeable or Zinc-Carbon batteries.</li> </ul>
<p>6. Radio plays only one station and none of the buttons work. (also see 7 below)</p>	<ul style="list-style-type: none"> <li>• System reset the radio (see page 19).</li> </ul>
<p>7. Radio plays only one station. Unable to change station. None of the buttons work on DAB (follow the second remedy).</p>	<ul style="list-style-type: none"> <li>• Make sure you are pressing "Tuning" knob (momentarily) after tuning the tuning knob. See page 8.</li> <li>• Or Switch the radio to FM immediately after pressing on/off button and system reset the radio as described on page 21.</li> </ul>