

MP-53 Trouble shooting Guide

Important Note: For any unusual problem reset your radio. First disconnect the power for ten minutes. Then follow the system reset procedure, explained on page 52 of the Instruction book.

Warning: Not all types of CDs are compatible with MP53, use only standard size (12cm diameter) disc. Do not play mini CD (8cm diameter), transparent (see-through) or irregular shape discs. These non standard discs can get stuck in the system and can cause damage. Do not force CD in or out of the CD player, let the player load and unload CDs.

Symptoms	Cause/cure (✘)
1. Radio cuts out.	<ul style="list-style-type: none"> • Make sure the aerial is fully extended. Reposition the radio/aerial to get maximum signal strength. • Check the digital radio (DAB) coverage in your area using the link – www.ukdigitalradio.com/coverage/search/default.asp <p>The type of building and surroundings can seriously affect the DAB reception. Sizeable concrete and metal work in the building (e.g. Block of flats, shopping centre, near or under a bridge, thermal insulation with aluminium lining) can considerably reduce the signal strength. Under these circumstances, an outdoor aerial is required for the optimum reception.</p>
2. Station Presets do not work.	<ul style="list-style-type: none"> • To store – tune in the station, press and hold preset button (on remote) until display shows “Preset saved”. To recall stations - Momentarily press then release the required preset button (Do not press and hold). • Presets can be lost if power is switched off for long period of time.
3. Cannot receive BBC Sports Extra, display shows “Not Available”.	<ul style="list-style-type: none"> • This radio station is not transmitting all the time. Transmitting details can be found using following links. http://www.bbc.co.uk/fivelive/sportsextra/schedule.shtml <p>See Secondary services – DAB on page 11.</p>
4. Not all stations showing in the list.	<ul style="list-style-type: none"> • Fully extend the aerial and perform “Finding new stations – DAB” as suggested on page 13.
5. None of the buttons are working on remote control.	<ul style="list-style-type: none"> • When new, remove the plastic film (at the bottom of the remote). Or try replacing the battery. • Point the remote in front of the radio.
6. Display shows ‘Unknown Card’.	<ul style="list-style-type: none"> • This is normal, if the card is formatted on the radio or on the PC. • Switch the radio to DAB station by using ‘Radio’ button on the handset, while the radio is playing press and release ‘Record’ button on the handset- it will start recording the station. Press and release ‘Record’ button again to stop recording. • Now select the SD card using ‘Media’ button – SD card will start playing what ever is recorded on it. • This ensures SD card facility is working.
7. Files from USB memory device or SD card do not play. Or just plays one	<ul style="list-style-type: none"> • Make sure these files are not protected by some licence agreement (for example if a protected CD is ripped using window media player into wma files). • Make sure you have backup copies before deleting

file.	<p>any files or folders in the following steps.</p> <ul style="list-style-type: none"> • Use the Window Explore to explore the SD card (USB Memory stick/flash drive) on your computer and delete all files and folders which are not mp3 format. Also delete files which are a kind of short cut (these are not true mp3 files, though they have mp3 extensions) – normally these files are very small for example 1KB (they get generated when downloading mp3 files from a web site or for some other reasons). • Make sure all the music files are in mp3 or WMA format (lossless wma format is not supported).
8. Sound Quality???	<ul style="list-style-type: none"> • Check the DRC value, should be set to '0' unless listening in a noisy environment. • Use EQ for the preferable quality. • Or adjust 'Treble' and 'Bass'.
9. Disc stuck in the disc player. Or showing no disc.	<ul style="list-style-type: none"> • Infrared beam that detects the disc simply go through the disc and can not detect it. Make sure the disc you play is not transparent or nearly transparent. See warning at the top.
10. Discharges ipod battery.	<p>Ensure your MP53 is in power on mode; place your iPod into the dock, select iPod mode on your MP53, power down your iPod (long press on the play/pause button on the iPod or the remote control). Your iPod will now continue to charge when docked with MP53. Any alarms which are set will continue to operate as normal.</p>
11. iPhone not working.	iPhone will work only in flight mode.
12. On SD card or USB tracks are not playing in sequential order.	Playback from SD card or USB will follow the record order for example the first (Album) track recorded will play first.

One example of a non standard disc with transparent outer section.

