

MP-43 Trouble shooting Guide

Important Note: For any unusual problem reset your radio. First disconnect the power for ten minutes. Then follow the system reset procedure, explained on page 45 of the Instruction book.

Warning: Not all types of CDs are compatible with MP43, use only standard size (12cm diameter) disc. Do not play mini CD (8cm diameter), transparent (see-through) or irregular shape discs. These non standard discs can get stuck in the system and can cause damage. Do not force CD in or out of the CD player, let the player load and unload CDs.

Symptoms	Cause/cure (✘)
1. Radio cuts out.	<ul style="list-style-type: none"> • Make sure the aerial is fully extended. Reposition the radio/aerial to get maximum signal strength. • Check the digital radio (DAB) coverage in your area using the link – www.ukdigitalradio.com/coverage/search/default.asp <p>The type of building and surroundings can seriously affect the DAB reception. Sizeable concrete and metal work in the building (e.g. Block of flats, shopping centre, near or under a bridge, thermal insulation with aluminium lining) can considerably reduce the signal strength. Under these circumstances, an outdoor aerial is required for the optimum reception.</p>
2. Cannot receive BBC Sports Extra, display shows “Not Available”.	<ul style="list-style-type: none"> • This radio station is not transmitting all the time. Transmitting details can be found using following links. http://www.bbc.co.uk/fivelive/sportsextra/schedule.shtml <p>See Secondary services – DAB on page 11.</p>
3. Not all stations showing in the list.	<ul style="list-style-type: none"> • Fully extend the aerial and perform “Finding new stations – DAB” as suggested on page 13.
4. None of the buttons are working on remote control.	<ul style="list-style-type: none"> • When new, remove the plastic film (at the bottom of the remote). Or try replacing the battery. • Point the remote in front of the radio. • Do not press two or more buttons together (watch how you hold the Remote).
5. How to use record, SD or USB button on remote.	<ul style="list-style-type: none"> • The button marked Record is not used with the MP-43. It is intended for use with another Roberts product. • Button 8, marked CD/iPod/SD/USB, only provides access to CD and iPod functionality. The SD/USB markings are for another Roberts Product.
6. Sound Quality???	<ul style="list-style-type: none"> • Check the DRC value, should be set to ‘0’ unless listening in a noisy environment. • Use EQ for the preferable quality.
7. Disc stuck in the disc player. Or showing no disc.	<ul style="list-style-type: none"> • Infrared beam that detects the disc simply go through the disc and can not detect it. Make sure the disc you play is not transparent or nearly transparent. See warning at the top. <p style="text-align: right;">PTO</p>

8. Discharges ipod battery.	Ensure your MP43 is in power on mode; place your iPod into the dock, select iPod mode on your MP43, power down your iPod (long press on the play/pause button on the iPod or the remote control). Your iPod will now continue to charge when docked with MP43. Any alarms which are set will continue to operate as normal.
9. iPhone not working.	iPhone will work only in flight mode.
10. How to Programme CD tracks.	See next page.
11. Time displayed not correct.	Switch the unit to DAB. Time will set automatically. On FM, it needs strong signal and RDS broadcasting. See page 37.
12. Presetting station into the memory.	See page 22.
13. Recalling a preset station does not work.	See page 22. Momentarily press the required preset button. Do not press and <u>hold</u> the preset button.

Please Note:-- System Reset (as described on page 45) will clear all the preset stations from the memory.

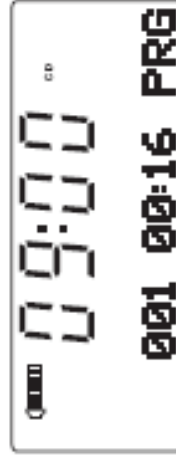
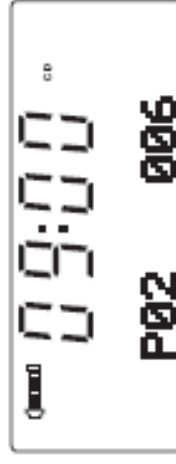
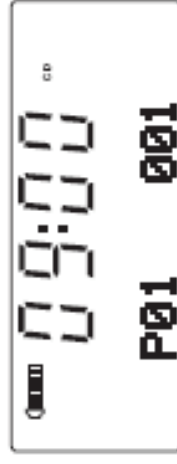
One example of a non standard disc with transparent outer section.



CD track programming

In addition to playing of complete CDs, selected tracks, or a random selection, the CD player allows you to programme a sequence of up to 20 tracks to be played in whatever order you choose.

1. With the unit in CD mode and with a CD inserted, make sure that the CD is stopped (press the **Stop / Select button**).
2. To enter programming mode, press the **Menu button**.
3. Choose the first track using the **Fast-forward** or **Rewind buttons**.
4. Press the **Menu button** to enter the selected track into the programme.
5. Choose another track using the **Fast-forward** or **Rewind buttons**, and enter it into the programme using the **Menu button** (track 6 in example shown).
6. Repeat step 5 to store as many as 20 tracks in the programme.
7. When the programme is complete, press the **Play / Pause button** to start playing. The tracks will then be played in the order that you have just programmed.
8. Pressing the **Stop / Select button**, or switching to another operating mode will erase the programme.



Note: If you are programming the tracks using a CD with MP3 or WMA files in folders (see the following pages), you can also use the **Up** or **Down Folder buttons** to specify the folder in steps 3 and 5 above.