DreamTime Trouble shooting Guide

Important Note: **For any unusual problem, system reset your radio as explained on page 28 of the Instruction book.**

Symptoms	Cause/cure (🛠)
1. Radio cuts out. http://www.ukdigitalradio.com/advice/toptips/	• Make sure the aerial is uncoiled. Reposition the radio/aerial to get maximum signal strength. • Check the digital radio (DAB) coverage in your area using the link – www.ukdigitalradio.com/coverage/search/default.asp The type of building and surroundings can seriously affect the DAB reception. Sizeable concrete and metal work in the building (e.g. Block of flats, shopping centre, near or under a bridge, thermal insulation with metal foil in the loft) can considerably reduce the signal strength. Under these circumstances, an outdoor aerial is required for the optimum reception.
2. Cannot receive BBC Sports Extra, display shows "Not Available".	• This radio station is not transmitting all the time. Transmitting details can be found using following links. http://www.bbc.co.uk/5livesportsextra/commentaries/ See Secondary services – DAB on page 7.
3. Not all the stations showing in the list.	• Fully extend the aerial and perform "Finding new stations – DAB" as suggested on page 9.
4. Sound Quality???	Check the DRC value, should be set to '0' unless listening in a noisy environment.
5. Not keeping correct time.	Regularly switch on in DAB mode or briefly disconnect the power.
6. How to set Alarm 1?	• Switched on the radio. • Quickly press and release 'Alarm' button. ('ALARM 1' will display on the screen.) • Quickly press and release 'Select, button. Display may show 'ON' or 'OFF'. If display shows 'OFF' then quickly press and release 'TUNING▲' button. • When display shows 'ON', quickly press and release 'Select, button. • Now select the hour for alarm time by repeatedly pressing 'TUNING▲'. When correct hour is displayed press select button quickly. • Now select the minute for alarm time by repeatedly pressing 'TUNING▲'. When correct minute is displayed press the 'SELECT' button quickly. • Now select the desired day option by repeatedly pressing 'TUNING▲' then quickly press the 'SELECT' button. • Choose the desired option 'BUZZ' or 'RADIO' using 'TUNING▲' then quickly press the 'SELECT' button. Display will show 'SAVED' – this ends the procedure for setting alarm1.
7. How to set Alarm 2?	• Switched on the radio. • Quickly press and release 'Alarm' button. ('ALARM

	1' will display on the screen.). Quickly press and release 'TUNING▲' button to show ALARM 2. • Quickly press and release 'Select, button. Display may show 'ON' or 'OFF'. If display shows 'OFF' then quickly press and release 'TUNING▲' button. • When display shows 'ON', quickly press and release 'Select, button. • Now select the hour for alarm time by repeatedly pressing 'TUNING▲'. When correct hour is displayed press select button quickly. • Now select the minute for alarm time by repeatedly pressing 'TUNING ▲'. When correct minute is displayed press the 'SELECT' button quickly. • Now select the desired day option by repeatedly pressing 'TUNING▲' then quickly press the 'SELECT' button. • Choose the desired option 'BUZZ' or 'RADIO' using 'TUNING▲' then quickly press the 'SELECT' button. Display will show 'SAVED' – this ends the procedure for setting alarm2.
8. How to switch off Alarm.	• Switched on the radio. • Quickly press and release 'Alarm' button. ('ALARM 1' will display on the screen.) • Quickly press and release 'Select, button. Display may show 'ON' or 'OFF'. If display shows 'ON' then quickly press and release 'TUNING▲' button. • When display shows 'OFF', quickly press and release 'Select, button. • The symbol for alarm 1 on the top left corner of the screen will disappear . • Follow the above procedure for alarm 2 – just select alarm 2 after the second step by quickly pressing and releasing 'TUNING▲' button.

Unable to preset stations

Presetting stations--

1. Switch on the radio and play the desired station to be stored.

2. Press and release the 'Preset' button. (do not **hold** preset button–see note 1)

3. Press and release 'TUNING' up button to select the desired preset number. (Do not **hold** the tuning button –see note 2)

4. Now press and **hold** the 'Preset' button until the display shows 'stored'.

5. This completes the storing procedure.

Note: --

• If preset 1 is already stored then pressing and releasing 'Preset' button in step 2 will display the radio station name that was stored under preset 1.

• Similarly, in step 3 by pressing & releasing 'Tuning' button - the display will show all stations already stored and empty presets with a number.

Recalling a Preset station:--

- Switch on the radio then press and release Preset button. (Do not **hold** the button).
- Display will show the name of radio station (if shows empty then no station is stored under preset 1).
- Press and release (repeatedly) Tuning up button to select the desired station. (Do not **hold** the button).
- Press and release the select button to play the desired station. (Do not **hold** the button).
- This completes the recalling procedure.

See page 15 and 16 for full details. Remember not to hold button when it says press and release.