

Dreamdock Trouble shooting Guide

Important Note: For any unusual problem, system reset your radio as explained on page 42 of the Instruction book. An electronic copy of the latest Troubleshooting Guide can be downloaded from

<http://www.robertsts.com/scripts/prodList.asp?idmod=DreamDock&idCategory=175>

Symptoms	Cause/cure (✖)
<p>1. Radio cuts out. On alarm buzzer comes on instead of radio. (Please note - If the radio cannot find the alarm to radio station it will revert to buzzer.)</p> <p>http://www.ukdigitalradio.com/advertise/toptips/</p>	<ul style="list-style-type: none"> • Make sure the aerial is uncoiled. Reposition the radio/aerial to get maximum signal strength. • To see signal strength adjust the display mode to 'Signal strength' see page 11 –g. Signal strength. • Check the digital radio (DAB) coverage in your area using the link – www.ukdigitalradio.com/coverage/search/default.asp <p>The type of building and surroundings can seriously affect the DAB reception. Sizeable concrete and metal work in the building (e.g. Block of flats, shopping centre, near or under a bridge, thermal insulation with metal foil in the loft) can considerably reduce the signal strength. Under these circumstances, an outdoor aerial is required for the optimum reception.</p>
<p>2. Cannot receive BBC Sports Extra, display shows “Not Available”.</p>	<ul style="list-style-type: none"> • This radio station is not transmitting all the time. Transmitting details can be found using following links. http://www.bbc.co.uk/5livesportsextra <p>See Secondary services – DAB on page 7.</p>
<p>3. Not all the stations showing in the list.</p>	<ul style="list-style-type: none"> • Fully extend the aerial and perform “Finding new stations – DAB” as suggested on page 12.
<p>4. Sound Quality???</p>	<p>Check the DRC value, should be set to '0' unless listening in a noisy environment. See page 14.</p>
<p>5. Not keeping correct time.</p>	<p>Regularly switch on in DAB mode or briefly disconnect the power.</p>